



## To Our Valued Customers,

As you know, we restarted ferry service on some of our routes on June 29th and reopened more service on Monday, July 6th.

We are happy to report that since resuming service, we are seeing a steady increase in ridership. This daily growth certainly indicates that people recognize that we are the safest and best way to travel to New York City. The health safety measures we are taking on all our ferries & buses to keep our customers and staff safe, really do matter.

Although the growth we are experiencing is a sign of the confidence people have in taking the ferry, our ridership it is still quite low compared to Pre-Covid 19. We do have plans for additional route openings. However, before we can do that, there needs to be a continued increase in daily commuters, as well as leisure visitors, traveling back into the city.

To this end, we will continue to monitor and assess not only our own ferry ridership, but also the ongoing general demands for travel back into the city. As more opens up in Manhattan and more people look for the safest way to travel there, we will increase our services accordingly.

We thank all of our customers who have started taking the ferry back to New York. Your health and safety will always be our highest priority. Please know that we are committed to servicing you, earning your confidence and patronage each day.

Sincerely,

A handwritten signature in blue ink that reads "Arthur E. Imperatore". The signature is fluid and cursive.

Arthur E. Imperatore    Founder & President    NY WATERWAY