From: NY Waterway

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FOR IMMEDIATE RELEASE

NY WATERWAY SURVEYS CUSTOMERS ON USE OF WEEKEND FERRY SERVICE

To better serve the needs of its customers, NY Waterway is conducting a <u>short survey</u> of ferry passengers on their use of its weekend ferry service.

Starting October 3, the company restored weekend ferry service from Port Imperial in Weehawken and 14th Street in Hoboken to the Midtown West 39th Street Ferry Terminal, returning the ferry company to seven-day-a-week operation, with ferries running all day Saturday and Sunday.

The survey asks ferry passengers from New Jersey where they are going in New York and asks passengers from New York where they are going in New Jersey.

The survey also asks customers whether they used a free connecting NY Waterway shuttle or other means of transportation once they depart the ferry.

Ferries between Weehawken and Hoboken and West 39th Street in Manhattan run every 30 minutes from 11:30am to 9:30pm Saturday and Sunday, allowing New Jersey residents to enjoy the best of the Big Apple as the region recovers from the pandemic shutdown, and allowing New Yorkers to visit New Jersey. Visit nywaterway.com/weekends for complete schedules.

With low-cost parking at Port Imperial, taking the ferry can be faster and less expensive than driving over the George Washington Bridge or through the Lincoln Tunnel and paying to park in Manhattan – and adds the breathtaking views of the Manhattan skyline to the beginning and end of the trip.

NY Waterway has also implemented numerous health safety measures on all its ferries and buses including reduced rider capacity, mandatory face coverings, marked social distanced seating, contactless ticketing with their free app and continuous sanitizing. And of course there's the fresh air cabins and open air top decks.

NY Waterway's seven-day mobile pass saves time and money for riders who also use the ferry during the week. Visit nywaterway.com/GetTickets.

Call 1-800-53-FERRY or visit <u>nywaterway.com</u> for information. Information is also available on the NY Waterway Facebook, Instagram and Twitter pages.